



MISSION-CRITICAL EQUIPMENT SERVICE. TOTAL ACCOUNTABILITY.

ALL Scientific Technology Group (AST) delivers comprehensive repair, maintenance, calibration, certification, installation, logistics, and asset intelligence for the equipment that healthcare, life-science, research, universities, and pharmaceutical facilities depend on every day.

With more than **76 years of experience** and an **ISO 9001:2015 certified Quality Management System**, AST combines expert technicians, centralized operations, and advanced technology to ensure **uptime, compliance, and peace of mind.**

WHAT WE SERVICE

AST supports the full spectrum of mission-critical infrastructure, including:

- Scientific refrigeration (−80°C, −50°C, −20°C)
- Temperature-controlled research equipment
- CO₂ incubators and centrifuges
- Environmental chambers
- Biosafety cabinets and chemical fume hoods
- LN₂ cryogenic systems and compressors
- Medical imaging chillers supporting MRI, CT, X-ray, ultrasound, and nuclear medicine

These systems are not commodities—they are **critical to research integrity, patient safety, and regulatory compliance.**

WHAT WE DO

Repair, Maintenance, Calibration, Certification, and Installation

Delivered under AST's **ISO 9001:2015-certified** processes to ensure consistency, traceability, and continuous improvement.

24/7 live dispatch and emergency response

Preventive maintenance, calibration, and commissioning

Factory-trained, credentialed technicians

OEM-grade parts, loaner equipment, and depot repair

Flexible Service Models



Full Coverage & Extended Service Agreements

Predictable costs, no deductibles, no pre-approval delays



Time & Material Support

On-demand service without long-term commitments



LOGISTICS, ONSITE & MANAGED SERVICES

White-Glove Logistics

All transport, depot repair, and redelivery workflows are **controlled, documented, and auditable**, aligning with ISO 9001:2015 documentation and corrective-action standards.

Onsite Advantage™

A dedicated AST technician embedded at your facility:

- Eliminates travel delays
- Improves first-time fix rates
- Provides predictable costs and instant response
- Operates within AST's ISO-governed quality system

Managed Services (Nationwide)

AST delivers nationwide coverage through credentialed technicians and partners, centrally managed and monitored through **ISO-aligned governance, performance metrics, and corrective-action protocols**.

TECHNOLOGY THAT CHANGES THE EXPERIENCE

Equip ID™ – Asset Intelligence

Transforms each asset into a digital profile with **ISO-aligned service records**, manuals, warranties, and compliance documentation available instantly via NFC/QR Tags

UtilizeCore™ – Service Operations Platform

Ensures every proposal, work order, dispatch, and invoice follows **standardized, auditable workflows** consistent with ISO 9001:2015 requirements.

RepairPro LogBook™ – Technician Verification

Maintains verifiable training, certifications, and service history for every technician supporting ISO audits and regulatory inspections.

Supplier Gauge™ – Performance Transparency

Structured service reviews and corrective-action tracking support AST's **continuous improvement obligations under ISO 9001:2015**.

Remcomm™ – Remote Monitoring

Proactive monitoring and documented alerts support preventive action, risk mitigation, and compliance reporting.



CLIENT SUCCESS, BUILT INTO THE QUALITY SYSTEM

AST's **Client Success Program** is formally embedded into its ISO 9001:2015 Quality Management System, ensuring:



Proactive communication and scheduled reviews



Measurable performance and satisfaction tracking



Documented corrective and preventive actions



Continuous service improvement across all locations

WHY ORGANIZATIONS CHOOSE AST

- ISO 9001:2015–certified operations, not ad-hoc service
- One accountable partner across service, logistics, coverage, and technology
- 24/7 live human support—never call centers
- Verified technicians and audit-ready documentation
- Reduced downtime, predictable outcomes, and full asset visibility

ALL SCIENTIFIC TECHNOLOGY GROUP

**Exceptional Equipment Service Is in Our DNA.
Innovative Technology Is in Our Toolbox.**



ISO 9001:2015 Certified



(718) 756-8100
sales@alscientifictech.com



www.alscientifictech.com