






ALL Scientific Technology Group (AST) provides **white-glove logistics and managed repair coordination** for healthcare and life science institutions, ensuring **critical scientific refrigeration and research equipment is transported, serviced, and returned with zero downtime and complete traceability.**

CHALLENGE

Traditional equipment repair workflows force laboratories to coordinate between **multiple shippers, repair vendors, and facility staff**, often without a **single point of ownership.**






Leading to:

-  Extended equipment downtime
-  Lost visibility into repair status
-  Risk to samples, experiments, and compliance timelines

SOLUTION OVERVIEW

AST acts as the **end-to-end logistics and service coordinator**, handling **pickup, tracking, depot repair, quality assurance, and redelivery**, all managed through a **central command portal with real-time visibility.**

KEY BENEFITS

-  **One-Call Repair Coordination:** No more juggling carriers, vendors, and schedules
-  **Live Tracking & Status Transparency:** From pickup to redelivery via customer portal
-  **Regulatory Confidence:** Audit-ready documentation & repair history logs
-  **Faster Turnaround, Less Downtime:** Built for research continuity
-  **White-Glove Handling:** Specialized transport for high-value refrigerated assets

HOW IT WORKS

- 01** Request Pickup via Online Portal or AST
Client Success: Choose preferred time and equipment
- 02** EquipID NFC Tag Applied: Activates digital tracking identity for that unit
- 03** Equipment Transported to AST
Repair Depot: Secure staging & diagnostics
- 04** Repair, Calibration & QC Testing Completed
- 05** Client Approval → Redelivery to Site — Fully restored and documented

