

ALL Scientific Technology Group (AST) standardized all service operations on UtilizeCore®, a secure, cloud-based platform that manages the complete service lifecycle from proposals and scheduling to dispatch, field execution, and invoicing. This system drives consistency, accountability, and speed across our field teams and subcontractor network, while giving customers real-time visibility into service activity, asset status, and documentation through a customized client portal

CHALLENGE

Traditional field service operations depend on disconnected tools, emails for scheduling, spreadsheets for subcontractors, separate systems for invoicing, and manual follow-ups for compliance. This fragmentation causes **delays, disputes, and inconsistent service delivery.**

SOLUTION OVERVIEW

UtilizeCore consolidates ALL Scientific's proposals, work orders, subcontractor compliance, dispatching, billing, and accounting into a single synchronized system. Every step, from approval to technician assignment to invoice, is automated and auditable.

KEY BENEFITS

Faster Service Delivery:

Approved proposals instantly convert into live work orders.

Subcontractor Compliance Control:

Only verified, insured partners can receive assignments.

Automated Billing & Payment Tracking:

Minimizes disputes.

Real-Time Visibility:

Clients and AST see status updates, notes, and completions in one place.

Seamless Systems Integration:

Connects with AST's clients QuickBooks, CMMS, NOAA Weather, and more.

HOW IT WORKS

- 01 Proposal Issued → Client Approval → Auto-Generated Work Order
- 02 Dispatch Assigned to AST Field Technician or Approved Subcontractor

- 03 Technician Logs Completion, Photos, and Notes in Real-Time
- 04 Invoice Automatically Created from Work Order Data
- 05 Accounts Payable and Receivable Workflow Launched with Complete Traceability

