ALLIANCE MANAGED SERVICES

ALL Scientific Tech Alliance provides **nationwide repair and maintenance services** for scientific refrigeration, temperature-controlled laboratory equipment, controlled environments, and medical imaging chillers. These services are delivered through a **credentialed network of certified service providers**, managed centrally via the Alliance's Administrative Resource & Kontrol (ARK) center.
The ARK delivers **online client portals, asset tagging systems, and dedicated Client Success Managers.**

CHALLENGE

Healthcare, pharmaceutical, and research institutions struggle with **inconsistent service quality, fragmented service provider networks, and limited visibility** into performance. Common industry pain points include:

- **Unverified service providers entering critical environments**
- **Lack of asset-level history or lifecycle tracking**
- **Slow response time and unclear accountability**
- **Minimal data transparency for audits and executive reporting**

SOLUTION OVERVIEW

ALL Scientific Tech Alliance combines:

- Equip ID™ asset intelligence
- UtilizeCore™ proactive analytics
- Certified service provider onboarding & credentialing
- Centralized client engagement via ARC (Administrative Resource Center)

This integrated ecosystem ensures every **repair is traceable, every provider is verified, and every asset has a live digital identity — accessible 24/7.**

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KEY BENEFITS

✓ Nationwide network of Alliance certified service providers

✓ 24/7 portal access & asset tag-enabled equipment tracking

✓ Health, safety, and regulatory compliance fully managed

✓ Emergency response capabilities with real-time visibility

✓ Business intelligence dashboards & service history reporting

✓ Quick-Pay solutions to improve vendor performance and retention

✓ Satisfaction guaranteed services tailored to client requirements

HOW IT WORKS

01
Client Onboarding & Asset Digitization: Equipment is tagged and added to the Equip ID cloud repository

02
Provider Credentialing: Alliance deploys only vetted, safety-compliant technicians and service providers

03
Work Orders Routed via UtilizeCore & Alliance ARK Support Team

04
Technicians Interact via Mobile Asset for Proof of Presence & Reporting

05
Completed Jobs Logged into Client Portal with Documentation & History

ALL SCIENTIFIC TECH

EXCEPTIONAL EQUIPMENT SERVICE IS IN OUR DNA.
INNOVATIVE TECHNOLOGY IS IN OUR TOOLBOX.

ISO CERTIFIED COMPANY 9001:2015

ISO 17025

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