



ALL Scientific Tech Alliance provides **nationwide repair and maintenance services** for scientific refrigeration, temperature-controlled laboratory equipment, controlled environments, and medical imaging chillers. These services are delivered through a **credentialed network of certified service providers**, managed centrally via the Alliance's Administrative Resource & Kontrol (ARK) center.

The ARK delivers **online client portals, asset tagging systems, and dedicated Client Success Managers.**

CHALLENGE

Healthcare, pharmaceutical, and research institutions struggle with **inconsistent service quality, fragmented service provider networks, and limited visibility** into performance. Common industry pain points include:



Unverified service providers entering critical environments



Lack of asset-level history or lifecycle tracking



Slow response time and unclear accountability



Minimal data transparency for audits and executive reporting

SOLUTION OVERVIEW

ALL Scientific Tech Alliance combines:



Equip ID™ asset intelligence



UtilizeCore™ proactive analytics



Certified service provider onboarding & credentialing



Centralized client engagement via ARC (Administrative Resource Center)

This integrated ecosystem ensures every repair is **traceable**, every provider is **verified**, and every asset has a **live digital identity** – accessible 24/7.

KEY BENEFITS



24/7 portal access & asset tag-enabled equipment tracking



Emergency response capabilities with real-time visibility



Quick-Pay solutions to improve vendor performance and retention



Nationwide network of Alliance certified service providers



Health, safety, and regulatory compliance fully managed



Business intelligence dashboards & service history reporting



Satisfaction guaranteed services tailored to client requirements

HOW IT WORKS

01

Client Onboarding & Asset Digitization:
Equipment is tagged and added to the Equip ID cloud repository

02

Provider Credentialing:
Alliance deploys only vetted, safety-compliant technicians and service providers

03

Work Orders Routed via UtilizeCore & Alliance ARK Support Team

04

Technicians Interact via Mobile Asset for Proof of Presence & Reporting

05

Completed Jobs Logged into Client Portal with Documentation & History

